

Important information about the QEII Hospital in Welwyn Garden City



Please read this leaflet
and keep it for future reference

The Accident and Emergency (A&E) department at the QEII Hospital in Welwyn Garden City will close on 1 October, 2014.

A new Urgent Care Centre, based in the QEII Hospital and open 24 hours a day, will replace the A&E department from this date.

Adults and children of all ages with minor injuries or minor illnesses can go to the Urgent Care Centre. No appointment is necessary.

The Urgent Care Centre will treat:

- Muscle and joint injuries - such as strains, sprains, sudden back or neck pain, tendonitis and soft tissue injuries
- Suspected fractures and broken bones
- Bites, stings, cuts, bruises and grazes
- Burns and scalds
- Foreign bodies that are stuck in ears or noses
- Minor eye injuries
- Minor head injuries
- Minor illnesses which would normally be treated by a GP, but which can't wait until your GP practice is next open.

If further specialist medical care is required, patients may be referred on to their nearest emergency department.

If you don't know where to go for urgent medical help, call NHS 111 free from any phone, day or night.



For a suspected heart attack, stroke or any other serious or life-threatening illness or injury in an adult or child, **ring 999 immediately**. You will be taken to your nearest Emergency Department; the Lister Hospital in Stevenage, Princess Alexandra Hospital in Harlow or Watford General Hospital.